



MAHESHTALA COLLEGE

BUDGE BUDGE TRUNK ROAD, KOLKATA-700139

Affiliated to University of Calcutta, Kolkata

Mobile No.: 7439501363 /6289482452

Website: <https://www.maheshtalacollege.ac.in>

Email: maheshtalacollege@yahoo.com

Key Indicator – 1.4

Feedback System

1.4.1: Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

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Criterion 1 – Curricular Aspects



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Action Taken Report 2022 -23

Analysis of Feedback obtained from Students, Teachers, Alumni and Employer on 1) Curriculum and 2) Academic performance and ambience of institution.

The ranges of scores in 4 point scale are as follows:

Stakeholders	Curriculum	Academic performance & ambience
Student	3.26 – 3.42	3.11 – 3.63
Teacher	2.87 – 3.19	2.57 – 3.43
Alumni	3.00 - 3.64	3.00 - 3.82
Employer	3.5- 3.55	3.5 - 3.55

From comparative study of feedback on curriculum it has been noticed that teacher responded that laboratory requirements including equipment, chemicals and specimens etc. are needed to be increased. On the other hand, from comparative study of feedback on academic performance and ambience of institution, standard of hygiene and cleanliness needs improvement

Overall Comparative lesser score in some other respects of feedback from students, alumni and employers in curriculum and academic performance and ambience of institution

After this comparative study in IQAC, a report is submitted to Governing Body of Maheshtala College for appropriate action

Action taken based on Feedback report

Considering feedback given by students and teachers reveals that in case of some points, the institution needs to take some extra care and up gradation. To overcome those shortcomings the following actions have been taken by the college authorities.

- 1) Purchase of more laboratory equipment and chemicals granted. Also some steps have been taken to upgrade college as clean and hygienic institution.
- 2) To provide more computerised facilities in library necessary steps have been taken for Koha installation.
- 3) Although class tests and other academic enrichment programme already regularly organised till now to meet students' and teachers' demand, number of class tests and students' enrichment programme has been increased.
- 4) After the signing of MoU with different colleges, faculty exchange programme has been introduced.
- 5) To avail more advantages of modern technology, Learning Management System (LMS) introduced in college for students and teachers.

R Das

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Action Taken Report 2021-22

Analysis of Feedback obtained from Students, Teachers, Alumni and Employer on 1) Curriculum and 2) Academic performance and ambience of institution

The ranges of scores in 4 point scale are as follows:

Stakeholders	Curriculum	Academic performance & ambience
Student	3.12 - 3.25	3.09 -3.22
Teacher	3.0- 3.18	2.92 – 3.21
Alumni	3.03 – 3.27	3.03 – 3.39
Employer	3.03 – 3.37	2.93 – 3.23

From comparative study of feedback on curriculum it has been noticed that academic flexibility needed to be increased.

On the other hand, from comparative study of feedback on academic performance and ambience of institution, shows that comprehensive computerised service in central library needs improvement.

After this comparative study in IQAC, a report is submitted to Governing Body of Maheshtala College for appropriate action.

Action taken based on Feedback report

Considering feedback given by students and teachers reveals that in case of some points, the institution needs to take some extra care and up gradation. To overcome those shortcomings the following actions have been taken by the college authorities.

- 1) To provide more computerised facilities in library plan for Koha installation granted.
- 2) For academic flexibility steps have been taken to increase the number of Add on course.
- 3) To introduce faculty exchange programme initiative has been taken MOU with other colleges

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Action Taken Report 2020 -21

Analysis of Feedback obtained from Students, Teachers, Alumni and Employer on 1) Curriculum and 2) Academic performance and ambience of institution.

The ranges of scores in 4 point scale are as follows:

Stakeholders	Curriculum	Academic performance & ambience
Student	2.96 – 3.41	2.93 – 3.41
Teacher	2.78 – 3.17	2.78 – 3.52
Alumni	2.89 – 3.26	2.88 – 3.19
Employer	2.81 – 3.23	2.77 – 3.23

From the comparative study of curriculum it has been noticed that teachers responded that outcome of the syllabi needed to be well defined to both teachers and students.

On the other hand, the comparative study of Feedback on Academic performance and ambience of institution shows that employers emphasised to improve the individual relationship among students of various batches and disciplines. Furthermore focus needed to the overall quality of teaching learning experience of the institution.

After this comparative study in IQAC, a report is submitted to Governing Body of Maheshtala College for appropriate action.

Action taken based on Feedback report

Considering feedback given by students and teachers reveals that in case of some points, the institution needs to take some extra care and up gradation. To overcome those shortcomings the following actions have been taken by the college authorities.

- 1) To overcome the problem of understanding outcome of syllabi more seminar and workshop have been organised
- 2) To improve the teacher student relationship and teaching learning system Mentor – Mentee system introduced.
- 3) Care has been taken for improvement in individual relationship among various batches and discipline by organising different programmes with present and past students
- 4) Steps have been taken to introduce job oriented Add on courses
- 5) Stress has been given in operation of grievance cell and research cell by regular more attention.
- 6) For cleanliness time span of sweepers extended

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Action Taken Report 2019-20

Analysis of Feedback obtained from Students, Teachers, Alumni and Employer on 1) Curriculum and 2) Academic performance and ambience of institution.

The ranges of scores in 4 point scale are as follows:

Stakeholders	Curriculum	Academic performance & ambience
Student	3.0-3.17	2.98 3.17
Teacher	2.9 – 3.24	2.71 – 3.24
Alumni	2.81– 3.33	2.62 – 3.29
Employer	2.63 – 3.33	2.96– 3.26

From the comparative study of curriculum it has been noticed that employers demanded improvement in communication skills of students. Teachers responded that outcome of the syllabi needed to be well defined to both teachers and students.

On the other hand, the comparative study of Feedback on Academic performance and ambience of institution shows that institutional standard of hygiene and cleanliness needs improvement

After this comparative study in IQAC, a report is submitted to Governing Body of Maheshtala College for appropriate action.

Action taken based on Feedback report

Considering feedback given by students and teachers reveals that in case of some points, the institution needs to take some extra care and up gradation. To overcome those shortcomings the following actions have been taken by the college authorities.

- 1) To overcome the problem of communication skills Add on course on this has been initiated
- 2) Steps have been taken to improve institutional standard of hygiene and cleanliness.
- 3) Stress has been given to increase number of books in library by purchasing or gifting books to library.

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Action Taken Report 2018-19

Analysis of Feedback obtained from Students, Teachers, Alumni and Employer on 1) Curriculum and 2) Academic performance and ambience of institution.

The ranges of scores in 4 point scale are as follows:

Stakeholders	Curriculum	Academic performance & ambience
Student	2.77 – 3.08	2.65– 3.23
Teacher	2.56– 3.38	2.69 – 3.19
Alumni	2.73 – 3.13	2.67– 3.13
Employer	2.71– 3.0	2.29– 3.0

From the comparative study of curriculum it has been noticed that teachers responded that outcome of the syllabi needed to be well defined to both teachers and students. Feedbacks of students and employers show the demand of ICT based teaching and usage of teaching aids. From feedback of Alumni it is noticed that skill based development through Add on course required and library facility to alumni needed.

On the other hand, the comparative study of Feedback on Academic performance and ambience of institution shows that employers emphasised in providing comprehensive computerised service in central library. Feedbacks of teachers, students and also employers show improvement in infrastructure and cleanliness and hygiene policy.

After this comparative study in IQAC, a report is submitted to Governing Body of Maheshtala College for appropriate action.

Governing body takes steps to introduce Add on course and introduced certificate course on Basic Digital Literacy. Permission given to access Library facility to alumni.

For better ambience and academic performance governing body takes steps for better hygiene policy and development of infrastructure.

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