



# **MAHESHTALA COLLEGE**

**BUDGE BUDGE TRUNK ROAD**

**KOLKATA-700139**

**Mobile No.: 7439501363 /6289482452**

**Website: <https://www.maheshtalacollege.ac.in>**

**Email: [maheshtalacollege@yahoo.com](mailto:maheshtalacollege@yahoo.com)**

## **CRITERION-II**

### **Grievance-Redressal**



# MAHESHTALA COLLEGE

BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141  
E-mail : maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com  
Call : 6289482452  
Website : www.maheshtalacollege.ac.in

The college has a Grievance Redressal Cell composed of teaching and non teaching staff and students with the Principal as the Chairperson. Periodic meetings are held for keeping track of grievances. Any student, any member of teaching or non-teaching staff and guardians may have any kind of grievance fill up a detailed form specifying the nature of grievance, which is then taken up by appropriate officials.

Grievances related to university exams are taken up by Principal and the office and personally taken up with the concerned departments of Calcutta University.

College helpline phone and email are displayed on website and students can meet Principal, teachers and staff with their grievances, besides writing about them through Grievance Redressal Cell.

Principal, Grievance Redressal Cell, mentors of the college and the college office always are alert and responsive towards students' grievances and the multi-tier process lends the system a transparency and accountability.

DR. RUMPA DAS  
Principal  
Maheshtala College  
Kolkata-7000139

