



MAHESHTALA COLLEGE

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Student Satisfaction Survey (SSS)

2021-2022

Maheshtala College

NAAC AQAR (2021-22)

CRITERION II – TEACHING-LEARNING AND EVALUATION 2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2021-22), Students Satisfaction Survey (SSS) was conducted among the students of Maheshtala College through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The summary is displayed on the college website and it is also presented in the IQAC meeting.

SN	QUESTIONNAIRE	Score
1	How much of the syllabus was covered in the class?	3.33
2	How well did the teachers prepare for the classes?	3.50
3	How well were the teachers able to communicate?	3.70
4	The teacher's approach to teaching can best be described as	3.37
5	Fairness of the internal evaluation process by the teachers.	3.75
6	Was your performance in assignments discussed with you?	3.60
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.37
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.44
9	The institution provides multiple opportunities to learn and grow.	3.36
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.63
11	Your mentor does a necessary follow-up with an assigned task to you.	3.57
12	The teachers illustrate the concepts through examples and applications.	3.65

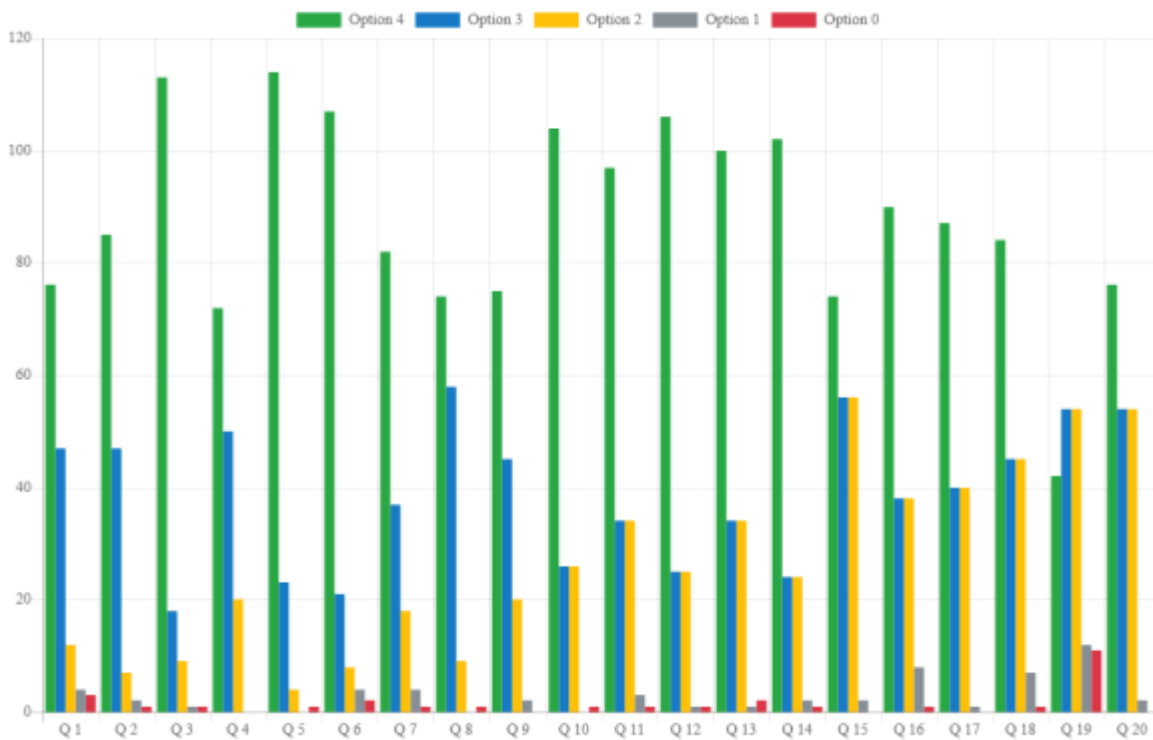
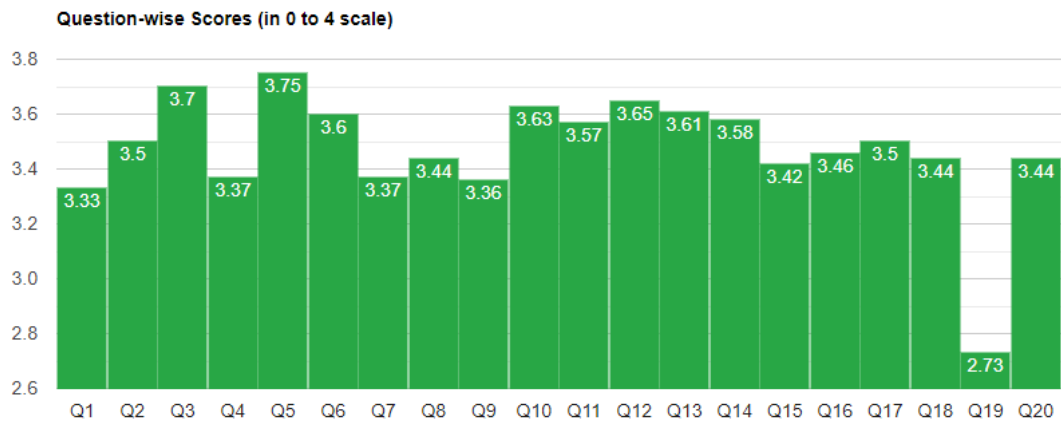
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.61
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.58
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.42
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.46
17	Teachers encourage you to participate in extracurricular activities	3.50
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.44
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	2.73
20	The overall quality of teaching-learning process in your institute is very good.	3.44
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution. (Some Notable Suggestions)	
	1) Time table change	
	2) Class room develop	
	3) Play ground	
	4) Teachers & room need	
	5) Teacher's and room need	
	6) Teachers & room need	
	7) Require another room for class.	
	8) Require more books in library	
	9) Good learning	
	10) Good student	
	11) Good human	
	12) Nothing . Because our overall teaching is so good. And our teachers are also good and helpful.	
	13) Our teachers always help us	
	14) They teaches us very well	
	15) Taking small tests in class	

- 16) Discuss the issues with us
- 17) Very good learning process
- 18) Teachers are very friendly
- 19) Institute is very friendly
- 20) Finally I want to say that our college is good and our teachers are also good
- 21) Controlled observation
- 22) Naturalistic observation
- 23) Participant observation
- 24) Finally I want to say that our college is good and our teachers are also good
- 25) I want to say that our college is good and our teachers are also good
- 26) Modern table and chair
- 27) Increase Canteen Space and Please supply Drinking water.
- 28) Other facility like Gym, Girls and Boys Common room.
- 29) Modern table and chair
- 30) Increase Canteen Space and Please supply Drinking water.
- 31) Other facility like Gym, Girls and Boys Common room.
- 32) Modern table and chair
- 33) Increase Canteen space and pleasure Supply drinking water
- 34) Structure Development
- 35) Modern Table and chair
- 36) Increase canteen space and place supply drinking water
- 37) Other facility like gym and boys Commons room
- 38) Modern table and chair
- 39) Increase Canteen space and pleasure Supply drinking water
- 40) Moden table and chair
- 41) Parking space and please supply Drinking water
- 42) Other facility like Gym girls and boys common room

- 43) Student get new knowledge of the topic.
- 44) teacher and student communication skills improve.
- 45) Present their class regularly
- 46) Strict attendance rule
- 47) Do their job seriously
- 48) Strict attendance rule
- 49) Present their class regularly
- 50) Do their job seriously
- 51) Time changing
- 52) Inform to today no class
- 53) Teachers are always helping and kind
- 54) Staff plays important role and the office staff is so helpful in our institute.
- 55) Proper facilities with great guidance.
- 56) More effective students teacher interaction are required.
- 57) Effective Ict tools and technology based studies are required.
- 58) Our teachers always help us
- 59) They teachers are very well
- 60) No suggestions all teaching process is very good
- 61) Our all teacher punchual and kindness for all student
- 62) teachers participate and help us in various activities of our department
- 63) More extracurricular activities
- 64) Help our institute for becoming more advanced
- 65) The facilities of college should be improve for example canteen system, computer systems etc
- 66) Class room should be cleaned.
- 67) Separate class rooms are required for all semesters.
- 68) Classroom should be increased.
- 69) The number of book in the library should be increased.

- 70) College should be more beautiful.
- 71) Class room should be increased.
- 72) The number of books in the library should be increased.
- 73) College should be made more beautiful.
- 74) Other Features (All Govt. Exam , Computer) . Do something digital.
- 75) Student's I card is mandatory, problem of college library books, The classroom should be kept clean.
- 76) Other Features (All Govt. Exam , Computer) . Do something digital.
- 77) Teachers give some Homeworks
- 78) Make a monitor team for archive some goal in the class
- 79) They explain more when they teached some theory
- 80) Should provide Student exchange programme.
- 81) Hardware practical should be developed in CMSA department.
- 82) Try to reach every student and ask for their doubts. ...
- 83) Focus on students rather than infrastructure
- 84) make a rules for all the students
- 85) All teachers are very helpful and strongly protective person
- 86) All time teachers are very carefully teaching our class
- 87) Our college represent many programs and seminars
- 88) Teachers provide us all kind of study materials
- 89) My teaching - learning experience in my department is very good.
- 90) Use ICT tools and digital game based learning .
- 91) Encourage cooperative learning .
- 92) Differentiate between students.
- 93) All teachers are very helpful and protective person
- 94) All teachers are very carefully teaching our class
- 95) Our college represent many programs and saminars
- 96) More effective students teacher interaction are required.
- 97) Effective ICT tools and technology based studies are required.

- 98) More efforts are needed from students to attend and do regular classes.
- 99) Need ICT room for our Department of Education .
- 100) Encourage cooperative learning
- 101) Smooth sholarship system
- 102) Need ICT room for our department of education
- 103) Use better graphics and visual media to engage students well.
- 104) Need more books in library to improve our knowledge.
- 105) Try to reach every students and ask & help them for their doubts.and give us advice for our career opportunities.
- 106) Library can be used 24 hours
- 107) Students of all semesters should be arranged to borrow books from the library every day and the student should be able to borrow the books on the day he/she submits the books. It is not present.
- 108) The water service in the college is not good. The purifier installed in the college is not good. It should be cleaned regularly and good quality mineral water should be kept.
- 109) All things like tobacco from drinking to students and even cigarettes should be banned inside the college and this rule should be imposed not only on the students but also on the sir madam and staff of the college.
- 110) A stationary shop should be built in the college for the students for practical purposes
- 111) There could be more computers for practical
- 112) Geography department needs development in instrumental aspect.
- 113) The college needs development from all aspects.
- 114) Use better graphics and visual media to engage students well
- 115) Make teaching a two way interaction.
- 116) Sports(Running, and all game)



From the Survey, some facts are clearly observed –

- Student are very much satisfied with the teaching learning.
- Student need more ICT classes.
- Student need more Library facility, canteen facility, classroom facility.
- Student need more sports activity.
- Student want more computer facility.