

Grievance Redressal Committee

Grievance Cell of Maheshtala College

As part of our constant endeavour to ensure transparency in all the activities at different stages, Maheshtala College provides proper mechanism to students, parents, teaching and non-teaching staff for redressal of their grievances. This committee will deal with all the Grievances directly which is related to the common problems at Institute level, both Academic and Administrative. The aggrieved member shall submit his/her petition to the Grievance Redressal Committee in a sealed envelope marked 'Confidential'. On receipt of a petition, the Grievance Redressal Committee will send its recommendation to the Principal for further action.

In case of false and frivolous complaint (if proved), the Grievance Redressal Committee will recommend Principal/ Disciplinary Authority to take appropriate action against the complainant.

Complaints dropped in the 'Suggestion Box' by stakeholders, and oral complaints are also redressed, if they are found genuine. All complaints are scrutinized by the management and the Grievance Redressal Committee.

The following are members of Grievance Redressal Committee or Grievance Cell :

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