Maheshtala College

BUDGE BUDGE TRUNK ROAD, KOLKATA-700139
Affiliated to University of Calcutta, Kolkata
Mobile No.: 7439501363 /6289482452
Website: https://www.maheshtalacollege.ac.in
Email: maheshtalacollege@yahoo.com



Key Indicator – 2.5

Evaluation Process and Reforms

2.5.1: Mechanism of internal/external assessment is transparent and the grievance redressal system is time-bound and efficient

Grievance Redressal

Criterion 2 – Teaching-Learning & Evaluation



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GRIEVANCE REDRESSAL CELL

NOTICE

18-11-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 21-11-2019 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

18/11/19/ 18/11/19/ 5200 Sactor [8/11/19)

(PRINCIPAL) 18/11/19
Principal
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 21-11-2018

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in the past two (02) months no grievance has registered with the GRC.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

Maheshtala College

1. Das 21/11/2018
2. Avindan Bor 21/11/2018
3. Chumlui Sarhar 21.11.18
4. Das Sudep Sukar

5. Subir Mondal



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GRIEVANCE REDRESSAL CELL

NOTICE

27-11-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 27-11-2019 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

27/11 29/11 29/11/19 Das 20/11/19.



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 27-11-2019

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das 12-11/19
2. Airden Barr 27/11/19
3. Chumlii Sarliar
4. Sidep Sarkar
5. Evberr Mandel

Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

NOTICE

22-01-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 31-01-2019 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

22/1 Salles

(PRINCIPAE)
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 31-01-2019

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in the past two (02) months no grievance has registered with the GRC. Further it is reported that the grievance received in November, previous year, has been promptly resolved by the University and the student has been informed accordingly.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das 24/169

2. Anida Bor 3/1/17 3. Chunti Sarkar 4. SudeepSakar 24/119

5. Subjermondal 38.1.19.



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GRIEVANCE REDRESSAL CELL

NOTICE

30-03-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 30-03-2019 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

30/3/3/19 30/3/3/19

(PRINÇIPAL)



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 30-03-2019

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Ande Bo 39319 2. Ande Bo 39319 3. Chumhi Carkar 4. Sudeep Sarkor 5. 6. Sudeep Mandal



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GRIEVANCE REDRESSAL CELL

NOTICE

07-05-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 14-05-2019 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

(PRINCIPAL)

Principal

Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 14-05-2019

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in the current Academic Session (2018-19) there had been 02 (two) grievances registered with the GRC. Proper action have been taken and the grievants' concerns have been redressed. Details of those along with the Annual Report of the GRC for the Academic Session are also submitted to the Principal.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC. It was also decided to apprise the incoming 1st Year students about the Grievance Redressal Cell for which the Student Representative of the Cell is given the task of communicating this among the Students.

1. Das 14 19
2. Anista Sarhar 14.5.2019
3. Chumhi Sarhar 14.5.2019
4. Sudeep Sonkarz
5. Swar Mondal
6. Samoresh Promonth



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GRIEVANCE REDRESSAL CELL

Report for Academic Session 2018-2019

There were two (02) grievances received in writing during the Academic Session 2018-2019.

First was by Srijita Nasrin, B.A. General student, about readmission under CBCS. It was referred to the Councils for Undergraduate Studies, University of Calcutta for consideration. The UG Council considered the prayer and provided post-facto approval for continuation of study under CBCS to the student in the college.

Second was submitted by Aryan Haldar, B.Com. Part-III General student, regarding 'Absent' marked in ENVS paper in Marks Statements issued by the University although the grievant was present and had appeared for the said exam as is evident from the Admit Card (signed by the invigilator) on 7/6/2014. The matter was referred to the Office of The Controller of Examinations, University of Calcutta for consideration.

The details of both the cases are attached with this report.

19/5/2019 (CONVENBR)



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GRIEVANCE REDRESSAL CELL

Notice

18.11.2018

This is to notify the Students that an AWARENESS Programme of the Grievance Redressal Cell in collaboration with IQAC, Maheshtala College, will be held on 19th November 2018 in Room No. 25 from 3:00 PM.

All the 1st Year Students are requested to attend the programme.



Principal
Maheshtala College

(PRINCIPAL)



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GRIEVANCE REDRESSAL CELL

An AWARENESS programme of the Grievance Redressal Cell of Maheshtala College has been organised in collaboration with IQAC, Maheshtala College, today (19th November 2018) in Room No. 25 from 3:00 p.m. Students who enrolled in 1st Year has attended the programme.



They were briefed about the Mechanisms of the Grievance Redressal Cell by the Principal and the Committee members. They were further told to register their grievances in writing with requisite documents to the College Office or the Committee members. They were also told that they can email their grievances along with scanned documents to the email: grc@maheshtalacollege.ac.in.





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GRIEVANCE REDRESSAL CELL

NOTICE

23-09-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 30-09-2019 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

AR 23/9 23/9 23/9 23/9 23/9 23/9

(PRINCIPALI)
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 30-09-2019

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that no grievance has registered with the GRC so far this academic session.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. De sofalag 2. Aniel Ja= 30/1/19 3. Chumli Sarkar 4. Sudeg Sarkar 5. Burair Handal

6. Somorsh Bromarok



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GRIEVANCE REDRESSAL CELL

NOTICE

16-12-2019

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 23-12-2019 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

16/12 16/12 16/12 From Schi2

(PRINCIPAL)
Principal
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 23-12-2019

Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in no grievance has registered with the GRC.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

2. Anil 19 23/14/19
2. Anil 19 23/14/19
3. Chumbi Sarkar 23.12.19
4. Sudap Sarkar 23/14/2019

5. Swain Mondal

6. Somorsh Branwell 23/12/19



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GRIEVANCE REDRESSAL CELL

NOTICE

21-02-2020

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 28-02-2020 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

21/02 21/02 21/02 \$21/02 \$21/02

(PRINCIPAL) Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 28-02-2020

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

2. Report of the GRC:

It is reported to The Principal that in the past two (02) months no grievance has registered with the GRC.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. De 28/2/2020
2. Airle B. 20/2/2020
3. Chumli Sarkar
4. Sudeep Sarkar 28/2/20
5. Sudi p Mandal 28/2/2020
6. Samoresh Bramanick



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GRIEVANCE REDRESSAL CELL

Report for Academic Session 2019-2020

There have been no grievances received in writing by the GRC during the Academic Session 2019-2020.

Amelala (CONVENER)

Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

Notice

04.09.2019

This is to notify the students that an AWARENESS Programme of the Grievance Redressal Cell in collaboration with IQAC, Maheshtala College, will be held on 11th September 2019 in Room No. 25 from 3:00 PM.

All the 1st Year Students are requested to attend the programme.



Principal
Maheshtala College

(PRINCIPAL)



Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

An AWARENESS programme of the Grievance Redressal Cell of Maheshtala College has been organised in collaboration with IQAC, Maheshtala College, today (11th September 2019) in Room No. 25 from 3:00 p.m. Students who enrolled in 1st Year has attended the programme.



They were briefed about the Mechanisms of the Grievance Redressal Cell by the Principal and the Committee members. They were further told to register their grievances in writing with requisite documents to the College Office or the Committee members. They were also told that they can email their grievances along with scanned documents to the email: grc@maheshtalacollege.ac.in.





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GRIEVANCE REDRESSAL CELL

NOTICE

18-03-2021

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 18-03-2021 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

(PRINCIPAL)
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 18-03-2021

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that one (01) grievance has been registered with the GRC. The details regarding the grievance is brought to notice of the Principal for prompt action.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

2. And Be= 193/21 2. Chumli Sarkar 4. Sudep Sakar 5. Subir Mondal 6. Samarsh Brancick



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GRIEVANCE REDRESSAL CELL

NOTICE

07-05-2021

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 13-05-2021 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

& F 15 1/5 1/5 1/5

(PRINCIPAL) Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 13-05-2021

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in the past two (02) months no grievance has registered with the GRC. Further it is reported that the grievance received in March, this year, has been promptly resolved by the University and the student has been informed accordingly.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das rofstu

2. Airle 1 = 13/5/2 3. Chumki Sarhar 13.5.2021 4. SidepSoekar 5. Swairo mandel 6. Samarsh Beniaek



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GRIEVANCE REDRESSAL CELL

NOTICE

16-07-2021

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 16-07-2021 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

16/7 16/7 16/7 16/7 16/7 16/7

(PRINCIPAL) Principal
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 16-07-2021

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

2. Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

2. Airle Be- 16/14
3. Chumki Sarkar
4. Sudeep Soefar 16/5/n
5. Sudir Mandal
6. Samardh Brondek 16.7.2021.



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GRIEVANCE REDRESSAL CELL

NOTICE

23-07-2021

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 30-07-2021 from 1:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

Ab 23/7 8 23/9 9 23/9/24 9 23/9/24 9 23/9/24

(PRINCIPAL)



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 30-07-2021

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in the current Academic Session (2020-21) there had been 02 (two) grievances registered with the GRC. Proper action have been taken and the grievants' concerns have been redressed. Details of those along with the Annual Report of the GRC for the Academic Session are also submitted to the Principal.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC. It was also decided to apprise the incoming 1st Year students about the Grievance Redressal Cell for which the Student Representative of the Cell is given the task of communicating this among the Students.

1. Das 30/21 2. Aide 1 = 36/14 3. Chumki Sarkar 4. Sudeep Sarkar 30, 7, 21. 5. Sudair Mandal 30/2/2021 6. Samovash Branwek



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GRIEVANCE REDRESSAL CELL

Report for Academic Session 2020-2021

There were two (02) grievances received in writing during the Academic Session 2020-2021.

First was by Suprova Saha, English Honours student, about readmission under CBCS with change of course/combination. It was referred to the Councils for Undergraduate Studies, University of Calcutta for consideration. The UG Council considered the prayer and provided post-facto approval for continuation of study under CBCS to the student in the college.

Second was submitted by Suprova Saha, English Honours student, regarding difficulty in filling up the examination details on the University Online portal as the subjects were not showing properly. The matter was referred to the Councils for Undergraduate Studies, University of Calcutta for consideration. The UG Council considered the prayer and corrected the online portal for the successful submission of the 2nd Semester Form.

The details of both the cases are attached with this report.

SOJ7/4 (CONVENER)

Principal Maheshtala College



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Grievance fact sheet

Grievant Name	Suprova Saha
Address	Batanagar
Department	English Honours 1st Year
Date of Grievance	18-03-21
Grievance in Brief	Post-facto approval of fresh admission to 1st Year with subject
	combination change

Redressal

Redressal date	18-03-21
Nature of Redressal	Approved by U.G. Council, Calcutta University





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E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Suprova Saha
Address	Batanagar
Department	English Honours 1st Year
Date of Grievance	16-07-2021
Grievance in Brief	Subject combination as per registration not appearing on the
	Examination form fill-up portal of the University.

Redressal

Redressal date	16-07-2021
Nature of Redressal	Corrected and approved by the University





Gurupada Saren

Secretary, Councils for Undergraduate Studies, University of Calculla.

Ref No: CS/ 167 /Adm - 562.

Senate House

87/1, College Street Kolkata-700073.

Phone: 2257-3376, 2241-0071-74

Website: www.caluniv.ac.in

Date-18.03.2021

the Principal vlaheshlala Čollege

(olkala-700 141

with reference to your letter, dated 18.03.2021 in favour of Miss Suprova Saha, bearing C.U. Registration b.014-1211-0970-19 seeking post-facto approval for afresh admission to the 1st year B.A. (Honours) class with change of course/combination under CBCS in your College in the academic session 2020 2020 1 am frected to inform you that in the circumstances stated above, your prayer has been considered and granted, n cancellation of his/her previous enrolment and subject to follow the University Notification No. Cariffe ated 07.05.18, if otherwise eligible.

Yours fall fally.



Gurupada Saren

Secretary, Councils for Undergraduate Studies, University of Calcutta.

Ref No: CS/ 167 /Adm - 562

Senate House

87/1, College Street Kolkata-700073. Phone: 2257-3376, 2241-0071-74

Website: www.caluniv.ac.in

Date-18.03.2021

The Principal Maheshtala College Kolkata-700 141

To

With reference to your letter, dated 18.03.2021 in favour of Miss Suprova Saha, bearing C.U. Registration No.014-1211-0970-19 seeking post-facto approval for afresh admission to the 1st year B.A. (Honours) class with change of course/combination under CBCS in your College in the academic session 2020-2021. I am firected to inform you that in the circumstances stated above, your prayer has been considered and granted, on cancellation of his/her previous enrolment and subject to follow the University Notification No. CSR/3/18 ated 07.05.18, if otherwise eligible.

Yours faithfully,

Secretary U.G.Councils

e-mail: u.g.councilsc.u@gmail.com

To
The Controller of Examinations
University Of Calcutta
87/1, College Storeet, Kolkata-700073

Sub & About some Pasues of my 2nd Sem. form

Nith relivence to the above I beg to state you, that I, Suprova Saha, plo Bronab Saha got admitted in Maheshtala Gillege on 14 8 2020 in B.A. English (Hons.) in 2020-2021 academic session. In this meantime I am facing a very serious problem related with my 2nd Semester John. In this form, examination details is showing my comment subject combination B.A. Semester II (Honouns) (Under CBCS) 2021, but the subject combination B.A. Semester II (Honouns) (Under CBCS) 2021, but the subject combination Actually I had taken an admission in Jogamaya Devi Cellege's subject combination. Actually I had taken an admission in Jogamaya Devi Cellege in B.Sc (Gren.), the subject embination were respectively LBOTG-200G-CEMBJ in 2019 academic session. But I almeady changed the subject combination and me-admitted in B.A. English (Hons.) and I got a transfer certificate from there. During my 1st Semester examination this same problem has been occurred then. But in that time C.U. authority's U.G. council department gave me the permission letter about the changes of my mentioned subjects and assumed me with a new admit could with my B.A (Hons.) subjects. I also got my 1st Sem roesult. My C.U. Poll Number - 202014-11-0182 and C.U. Reg No.014-1211-0970-19. My current subject combination is ENGIA (ccs & cc4), HISGI, ENVS).

In this context, I nequest you kindly to take necessary action and find out a way as soon as possible, so that my problems get solved and I can able to give 2nd Sem exam without any troovble. I shall be thankful to you forever

Copy of my 2nd Sem forom, 1st Sem admit cond, previous college's T.C., C.U. permission letter, registroation could along with admission form has been enthosed hexewith.

Thanking Van

Endo: As statel

Place! Batancicyan

Date: 16/7/21

Thanking You
Yours faithfully,
Suproova Saha
Mb. No. 933063405

Email Id > Suprova saha GII @ smail.

3/21



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E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

The Grievance Redressal Cell has been constituted to probe into the Student grievances. The Grievance Redressal Cell attempts to address genuine problems and complaints of various stakeholders – students, teachers and non-teaching staff. The Cell will deal with grievances received in writing about problems regarding academic and non-academic matters.

For any Grievances contact mail-id is grc@maheshtalacollege.ac.in

Grievance Redressal Cell Members:

Sl. No.	Name	Nominated as
1	Dr. Rumpa Das, Principal	Chairperson
2	Dr. Arindam Basu	Convener
3	Prof. Sudeep Sarkar	Member
4	Prof. Barun Biswas	Member
5	Prof. Chumki Sarkar	Member
6	Prof. Anupama Das	Member
7	Sri Samaresh Pramanik (Office)	Member
8	Soumyabrata Sarkar	Student Representative

Contact Person:

Dr. Arindam Basu Assistant Professor, Dept. of Physics Maheshtala College P.O.- M Chandannagar, Kolkata

PIN- 700139

Phone: M- 9433119075

Email: arindambasu@hotmail.com

Dras

DR. RUMPA DAS
Principal
Maheshtala College
P.O.-Maheshtala, Chandannager
West Bengal
Kolkata-700 141



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Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL <u>NOTICE</u>

25-09-2021

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 25-09-2021 from 1:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

25/9 25/9 25/9 25/9 25/9

(PRINCIPAL)

Principal Maheshtala College



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141 E-mail: maheshtalacollege@yahoo.com/principal.maheshtalacollege@gmail.com Call: 6289482452

Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 25-09-2021

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance. Further it is added that, another grievance is pending to be redressed and prompt action is needed.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das 25/1/24
2. Aila J =
3. Chumki Sarkar
4. Sudeep Sarkar
5. Samursh Bromwek
6. Duft (STUDENT MEMBER)

Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

NOTICE

01-12-2021

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 01-12-2021 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

1/12 Silv 1/12 857/12

(PRINCIPAL)
Principal
Maheshtala College



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Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 01-12-2021

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

2. Airl Bar-1/2/21
3. Chumki Sarkar
4. Sudeep Sarkar
5. Samarsh Bromwick
6. Supiro Mondal

Principal Maheshtala College



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141
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GRIEVANCE REDRESSAL CELL

NOTICE

04-01-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 04-01-2022 from 1:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

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(PRINCIPAL)
Maheshtala College



MAHESHTALA

BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141 E-mail: maheshtalacollege@yahoo.com/principal.maheshtalacollege@gmail.com Call: 6289482452

Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 04-01-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

2. Airl B = 4/1/22

3. Chumki Sarkari

4. Sudeep Sarkar

5. Dugt (STUDENT MEMBER)

Principal Maheshtala College



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E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
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GRIEVANCE REDRESSAL CELL

NOTICE

16-02-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 16-02-2022 from 1:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

16/2 52/6/2 52/6/2 50/2

(PRINCIPAL) / Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 16-02-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das 16/2/22
2. Avil B= 16/2/22
3. Chumki Sarkar
4. Sudeepsarkar
5. Samarash Bennack
6. Subir Mendal

Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

NOTICE

24-03-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 31-03-2022 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- Misc.

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(PRINCIPAL)
Maheshtala College



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Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 31-03-2022

Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been no grievance registered with the GRC during the past month.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. 2. Aide 1 - 31/3/22

3. Chumbi Sankar 4. SudepSonkor 5. Samarsh Brownek

Roqu Principal Maheshtala College



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141
E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

NOTICE

06-05-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 14-05-2022 from 1:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

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(PRINCIPAL) Principal Maheshtala College



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141 E-mail: maheshtalacollege@yahoo.com/principal.maheshtalacollege@gmail.com Call: 6289482452

Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 14-05-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

2. Report of the GRC:

It is reported to The Principal that in the current Academic Session (2021-22) there had been 06 (six) grievances registered with the GRC. Proper action have been taken and the grievants' concerns have been redressed. Details of those along with the Annual Report of the GRC for the Academic Session are also submitted to the Principal.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC. It was also decided to apprise the incoming 1st Year students about the Grievance Redressal Cell for which the Student Representative of the Cell is given the task of communicating this among the Students.

2. Aile 1- 14/5/22 2. And 19-1919
3. Chumhi Sarkari
4. SudeepSarkor
5. Samersh Bronwell
6. Soungabrata Sarkar. (STUDENT MEMBER)



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141
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GRIEVANCE REDRESSAL CELL

Report for Academic Session 2021-2022

There were six (06) grievances received in writing during the Academic Session 2021-2022.

First was by Tania Ghosh, English Honours student, about readmission under CBCS with change of course/combination. It was referred to the Councils for Undergraduate Studies, University of Calcutta for consideration. The UG Council considered the prayer and provided post-facto approval for continuation of study under CBCS to the student in the college.

Second was submitted by Srijita Nasrin, B.A. General student, regarding loss of Registration Certificate and reissue of the same. The matter was referred to the Councils for Undergraduate Studies, University of Calcutta for consideration. The UG Council considered the prayer and issued Duplicate Registration Certificate.

Third was by Md. Ashraful Zaman, B.A. General student, regarding request for correction of name. It was referred to the Controller of Examinations, University of Calcutta and was subsequently rectified.

Fouth was by Sayan Adikary, B.Sc. General student, regarding Graduation Certificate after completion of the Degree examinations. College Office collected his Certificate and handed it over to him.

Fifth was by Md. Kaif Ali Laskar, B. Com. Honours student, regarding email ID correction. It was approved by the Principal and corrected accordingly.

Sixth was by Sutapa Naskar, B.A. General student, regarding issuance of University Certificate. It was provided by the College Office.

The details of all the cases are attached with this report.

Principal
Maheshtala College

Airle Be-14/122 (CONVENER)



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141
E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Tania Ghosh
Address	Maheshtala
Department	B.A. General 1st Year
Date of Grievance	25.09.2021
Grievance in Brief	Request for fresh admission to 1st Year B.A. General with
	subject combination change

Redressal date	18.11.2021
Nature of Redressal	Approved by U.G. Council, Calcutta University





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E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
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Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Md. Ashraful Zaman
Address	Maheshtala
Department	B.A. General 1st Year
Date of Grievance	01.12.2021
Grievance in Brief	Correction in spelling of name in Registration Certificate

Redressal date	01.12.2021
Nature of Redressal	Corrected and approved by the University





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Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Sayan Adhikari
Address	Maheshtala
Department	B.Sc. General
Date of Grievance	04.01.2022
Grievance in Brief	Request for Graduation Cerificate

Redressal date	14.12.2022
Nature of Redressal	College collected the certificate from University and handed it
	over to the grievant





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E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
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Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Md. Kaif Ali Laskar
Address	Maheshtala
Department	B.Com Honours 1st Semester
Date of Grievance	16.02.2022
Grievance in Brief	Correction of email-ID

Redressal date	16-02-2022
Nature of Redressal	Approved by the Principal and corrected accordingly





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Call: 6289482452

Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Srijita Nasrin
Address	Nodakhali
Department	B.A. General
Date of Grievance	19.02.2022
Grievance in Brief	Re-issue of duplicate University Registration Card

Redressal date	20.11.22
Nature of Redressal	University reissued the duplicate Registration Card and was
	handed over to the student





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Website: www.maheshtala college.ac. in

Grievance fact sheet

Grievant Name	Sutapa Naskar
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.05.2022
Grievance in Brief	Graduation Certificate not obtained

Redressal date	23.05.2022
Nature of Redressal	Certificate collected by College and handed over to the grievant



torwarded for recessary action to Secretary f.C. ANTS, CU.

The Secretary RD as 25/9/2021

Council For Under Graduate Studies

Calculla University

87/1 College Street, Kol- 700 073

Respected Six,

Smt. Tonic Glad de 11.

I Smt. Tania Gihosh, daughter the B.SC (Ist Sem) honours in Food & Nutrith to in C.U., Viharilal College, department of Home Science in the Skssion 2020-21, my and Roll Number is - 203024-11-0017-20 and Roll Number is - 203024-11-0018. Due to my Physical illness I could not complete my Ist Sem exam. So now I decided to enscoll in the asets department (English Honours at my neighbouring Maheshtala College because I think this course & travel both will be easy for me. Your Co-operation is most desirable for me to Continue my Studies.

to you is that you will conoperate with me in the matter of su-admission.

Thanking you.

Your's faithfully, Tania Ghash

Late-



Gurupada Saren

Secretary. Councils for Undergraduate Studies, University of Calcutta

Ref No: CS/ 28 /Adm.562

The Principal Maheshtala College Senate House

87/1. College Street Kolkata-700073 Phone 2257-3376, 2241-0071-74 Website www.caluniv.ac.in

Date- 18/11/21

With reference to your recommendation, dated 25.09.2021 in favour of Miss Tania Ghosh, bearing C.U. Registration No.024-1211-0027-20, seeking permission for admission afresh to the 1st year B.A. class with change of subject (s) under CBCS in your College in the academic session 2021-2022. am directed to inform you that in the circumstances stated above, the prayer of the candidate has been considered and granted, on cancellation of her previous enrolment and subject to follow the University Notification No. CSR/3/18 dated 07.05.18, if otherwise eligible

Yours faithfully.

What I what Secretary U.G.Councils

1

e-mail: u.g.councilsc.u@gmail.com



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141 E-mail: maheshtalacollege@yahoo.com/principal.maheshtalacollege@gmail.com Call: 7439501363 (Office) / 6289482452

Website: www.maheshtalacollege.ac.in



Date: 01.12.2021

To The Controller of Examinations University of Calcutta

Sub: Request for Name Correction

Dear Sir/Madam,

Please find enclosed herewith to Request for Correction of Name of Md Ashraful Zaman in place of Md Ashraful Jaman, bearing Registration No 562-1111-0388-18.

Wrong – Md Ashraful Jaman

Right – Md Ashraful Zaman

Regards,

DR RUMPA DAS

MAHESHTALA COLLEGE Maheshtala College Encl: Documents of Md Astraful Zaman The Psincipal College of fice College of fice College of the College of the College of the College of the College College Ceptition Cost e - D. M. 12. 22

Sub: - To get Graduation Certificate

Respected Madam

Number is 562-1121-0162-13. I had got Supplymentary in Geography theory Paper in 2016. How and I also had got Supplymentary in Economies in 2016 (Part III).

Now I have cleared all those supplymentary papers in 2020. My heartly request to you that please help to me to get Graduation Certificate from university.

Date: - 4/1/2022

Your Obidient Sayan Adlikary याननाय, मुद्दीत अधिउडि. 1102 an an an an an an an आयपुर तेश्व अशुक्र ल्याची मार्थिता वाला - अं हां . निमार्थ थात्र मार्ड कार्डड निम् प्रमण्ड निम् 1, sem - 27 B. COM Hounours - 97 5TG. Orranz Reg. No. 562-1111-0144-21, WINT ROII NO. 211562-21-0002. Oner's Orstagil 24 Oren's "ENKOTWENT, - Form" - 2 Email ID MOTEVA. [CONTAITS Email ID 27- md Kaif Ali Las Kar @ ·gmail.com]. अर्गाम अनुरवारी क्वरि Musici sure thin sold enough Email ID ET? 303317 3017017 यात दिता Your faithfully

Approved
Das
Tin Ordson Tolons

Date-

MB. Kais Ali Las Karr 5270-03 973573 Date-16/02/2022

ph. No. - 9330248751

FOR DUPLICATE REGICARD coppy submit to COU Soptembers To the Principal Maheshtala Callege Respected Madam. आमलार निरम आयार नरती निरमल पड़ या, Gillar Smigita Na Srim Dlo SK Siraful Islam, vill + P.O - Chakashipur P.S. - Nodakhali, Dist-S24 PgS, Pin-743318, WITE University of Calcutta - cor Maheshtala अव्याज्या. Maheshtala College ar 2018 - 2021 Farastotis orar. Reg No - 561-1211-0366-17, Reg Card के भागांग साथ (काल खार जातांग भाग, 19/08/21 onger, with Diamond Harbour police District P.S-Nodakhali. 21015 Complaint NO - 282, Diry mis - 02 3/2(0 W/ ONDIS MOTALON GINTE THE WASTER FOT Duplicate Reg Card COPY 3/3511 2/3 (FOT, WITS) 16 4 3/05 22, complete rotal process Jeandidate collection ver 2110 Sorifita Nassier Duplicate Rob 1 10 19.2.22 20/11/2022

certificate year - 2021 3 Jacysa स्थान विमुद्धीका उपराश्वार, statom seland, (oll: - Paranna (relan - do098) BASI :- 3/12/1/2819 3/11/2 Joseph RAD MERON ल्यां क्यां ल्यां विषय विषय विषय त्र हि ल्या ずのおんり 3/2011 and only sounds B. A General, With, ID. No-150350, Registoration No-562-1221-0617-15, भ्यात्वाह अवातात्व ५०४२ उपत्य स्वाता वार्ट्ड, 2014 3019 300m, 13 of 2014 300 co. त्युक्त अत् 5078 अपन अंदेश खंदे। येतरा मियुक 90. Tegå sva meslå vellerå veråstymin ordega Tailà salàra mesura (2 menones sur la la serante sur la svennedna, dadin alle avalà origentally 5101/8 of 145 do. 100 2007 miles 5057 miles 3160002 and 206 1 500 5057 sular sols alon (FAIM ON 13 COMMO, SETURITUS COSTI Siente व्यक्ति अड्डाल छ। ग्रिकार स्थाव अम्पूर्व जामान of meno mala 19.0 19 albid. (31 diala) 34/2 Joseph 10 AMMan 32 and solich, outer and outdato sella les Esse oves 210-व्यविष्यिं प्रधित अभैअर may - Moderania

Sutapo Naskar



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GRIEVANCE REDRESSAL CELL NOTICE

23-08-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 31-08-2022 from 1:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

23/8 23/8 23/8 23/8 23/8 23/8

(BRINCIPAL)

Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 31-08-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that no grievance has registered with the GRC so far this academic session.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

3. Chumhi Sarkar

4. Sudag Sarkar

Principal
Maheshtala Colle

5. Samarsh Bronack

6. Souwyabrata Sarkar. (STUDENT MEMPER)



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GRIEVANCE REDRESSAL CELL

NOTICE

22-11-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 30-11-2022 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

Ad 22/11 922/11 822/11

(PRINCIPAL)
Principal
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 30-11-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that in no grievance has registered with the GRC.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. 2. Ander Sarkari 3. Chumki Sarkari 4. Sudeep Saekon 5. Samarsh Bromwick



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GRIEVANCE REDRESSAL CELL

NOTICE

07-12-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 07-12-2022 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

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(PRINCIPAL) Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 07-12-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

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2. Auda 3- 7/12/22 2. Chumli Sarliar 4. Sideep Saskar 5. Samarsh Bronach 6. Swore Mondal



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GRIEVANCE REDRESSAL CELL

NOTICE

14-12-2022

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 14-12-2022 from 12:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

14/12 824/11 824/12

(PRINCIPAL)
Principal
Maheshtaia College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 14-12-2022

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been six (06) grievances registered with the GRC today (14-12-22) and four (04) grievances received earlier which also needs prompt action. Proper action has to been taken and the grievants' concerns be redressed. The Principal is briefed regarding the grievances.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

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2. Aidel = 14/12/22
3. Chumli Sarhar
4. Sideep Sookar
5. Samorsh Bromack
6. Sulair Mondel

Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

NOTICE

21-02-2023

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 21-02-2023 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

A 21/2 21/2 21/2 21/2 21/2 21/2

(PRINCIPAL)
Principal
Maheshtala College



COLLEGE MAHESHTALA

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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 21-02-2023

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC: 2.

It is reported to The Principal that there has been one (01) grievance registered with the GRC. Proper action has to been taken and the grievant's concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das 21. 2.28., 1, pm.

2. Anila Ba 21/2/23

2. Vrnde 15- 21/2/2.
3. Chumlii Sarkar
4. Sudeep Sonkor
5. Lamoreh Bromwek
6. Swaip Mandal

Maheshtala College



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GRIEVANCE REDRESSAL CELL

NOTICE

22-03-2023

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 22-03-2023 from 1:00 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 1. Reading and Confirmation of the Previous meeting.
- 2. Report of the GRC
- 3. Misc.

(PRINCIPAL)
Principal
Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 22-03-2023

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there has been two (02) grievances registered with the GRC. Proper action has to been taken and the grievants' concerns be redressed. The Principal is briefed regarding the grievance.

3. Misc.

The Principal requested the Members to bring to her notice whenever any grievance is received by the GRC.

1. Das 27.3.23.
2. Aile Be- 247/13
3. Chumli Sarkar
4. Sudeep Sarkar
5. Samarash Branack
6. Swot & Mandel

Maheshtala College



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Grievance Redressal Cell

Notice

Date: 05/06/2023

This is for the information that a meeting of the Maheshtala College Grievance Redressal Cell will be held on 16/06/2023 at 2:30 pm at Principals room. All members are requested to be present.

Agenda:

- 1. Reading and confirmation of previous meeting.
- 2. Reports of the Cell
- 3. Future plans
- 4. Misc.

Principal

Maheshtala College



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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 16-06-2023

1. Reading and Confirmation of minutes of previous meeting.

The minutes of the previous meeting is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

Report of the GRC:

It is reported to The Principal that there are 06 (six) grievances submitted to the GRC which need proper action. Details of those are also submitted to the Principal.

3. Future Plans

- (a) It is decided to put up a Google Form Link on the College website for submission of Grievance by various stakeholders.
- (b) It is decided that Monthly Internal Meeting to be held.
- (c) The Principal to be apprised of Monthly Report of the GRC.
- (d) The Student Member has been given the task to sensitize the students of the College about GRC and its activities.

4. Misc.

- (a) The Members agreed upon the aforementioned plans of the GRC.
- (b) The Student Member is told about the matters on which the Students can report to the GRC - such as, Teaching-Learning processes; Examination and Evaluation of Answer Scripts; University Registration, Mark Sheets, Admit Cards etc.; Infrastructure related; Laboratory related, College ambience related etc.

1. De 16/6/23 2.38pm.

2. Aile Be 16/6/23

3. Chumhi Sarhar

4. Sudeep Sarkar 16/6/23

5. Samarsh Branajak 16.6.

6. Souryabrala Soukar (STUDENT MEMBER)

* Anheshtala College



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GRIEVANCE REDRESSAL CELL

Report on 16-06-2023

Sl. No.	Name of Grievant	Date of Grievance	Nature of Grievance in brief	Remarks
1	Afrin Parvin	23-03-2023	Change of gender in University Registration	Pending
2	Rojina Khatun	23-03-2023	Change of gender in University Registration	Pending
3	Alisha Khatun	08-05-2023	University Marksheet and Certificate not obtained	Pending
4	Biswajit Dhak	14-05-2023	University Certificate not obtained	Pending
5	Suhani Khatun	22-05-2023	Correction of hazy picture in Registration certificate	Pending
6	Farhina Sultana	26-05-2023	University Certificate not obtained	Pending

And 16/6/23 (CONVENER)

Principal Maheshtala College



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GRIEVANCE REDRESSAL CELL

NOTICE

03-07-2023

A Meeting of the Maheshtala College Grievance Redressal Cell will be held on 12-07-2023 from 2:30 pm in the Principal's Chamber. All members of the GRC are requested to be present for the same.

Agenda:

- 2. Reading and Confirmation of the Previous meeting.
- 3. Report of the GRC:
- 4. Misc.

3/7 3/9 3/9 8/3/9

(PRINCIPAL)

Maheshtala College



MAHESHTALA

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GRIEVANCE REDRESSAL CELL

Minutes of Meeting held on 12-07-2023

1. Reading and Confirmation of the Previous meeting.

The minutes of the previous meeting held on 16-06-2023 is read out in presence of the Members of the GRC and The Principal and were subsequently confirmed.

2. Report of the GRC:

The GRC reported that no other Grievances have been submitted in written during past month. However, there were certain verbal complaints regarding fans and lights not working in a few classrooms, which were directed to the Campus Beautification & Maintenance cell and thereby resolved.

The GRC also submits the Annual Report of GRC for the Academic Session 2022-23 with the Principal.

3. Misc.

The Principal requested the Members to properly organize the grievances as and when received by the GRC. It was also decided to apprise the incoming 1st Year students about the Grievance Redressal Cell for which the Student Representative of the Cell

is given the task of communicating this among the Students.

. Aril 8 = 147/23

3. Chumlii Sarkar

4. Sudeap Sorkon Premaiel 5. Samurish Premaiel 6. Sourgabrola Soukar. (STUDENT MEMPER)



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GRIEVANCE REDRESSAL CELL

Report for Academic Session 2022-2023

There were twenty-two (20) grievances received in writing during the Academic Session 2022-2023.

First was by Himadri Sekhar Mitra, English Honours student, regarding hazy picture in the Registration Certificate. The application was forwarded to the concerned Department of the University and the problem redressed.

Secondly, there were ten (10) grievances recorded with the GRC regarding Registration Certificate correction with respect to gender change, father's name correction, picture correction etc. These were forwarded to the University for necessary action and was resolved.

Thirdly, Siddharta Das, B.A. General student, submitted a grievance regarding issuance of University Certificate and was promptly resolved.

Fourth, there were two (02) grievances by Bipul Sardar, B.A. General student, and Subrata Karan, B.A. General student, regarding non-receipt of University Certificate. They were issued the certificates and the grievance resolved.

Finally, there were six (06) grievances which are pending necessary action and has been briefed to the Principal.

The details of all the cases are attached with this report.

Principal
Maheshtala College



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Grievance fact sheet

Grievant Name	Himadri Sekhar Mitra
Address	Maheshtala
Department	English Honours 1st Year
Date of Grievance	07.12.2022
Grievance in Brief	Correction of hazy photograph in Registration Certificate

Redressal date	07.12.2022
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	HQM Elahi Baksh Molla
Address	Maheshtala
Department	B.A. General
Date of Grievance	31.07.2021
Grievance in Brief	Request for correction of Father's name in Registration
	Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Rijuan Hazra
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.12.2022
Grievance in Brief	Request for correction of hazy photograph in Registration Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Jasmin Parvin
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.12.2022
Grievance in Brief	Request for correction of gender in Registration Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Amina Khatun
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.12.2022
Grievance in Brief	Request for correction of gender in Registration Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Tina Kayal
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.12.2022
Grievance in Brief	Request for correction of gender in Registration Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Sonali Khatun
Address	Maheshtala
Department	B.A. General
Date of Grievance	23.06.2022
Grievance in Brief	Request for correction of gender in Registration Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Mumit Hasem Bapari
Address	Maheshtala
Department	B.A. General
Date of Grievance	26.05.2022
Grievance in Brief	Request for correction of Father's name in Registration
	Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Suhana Parbin
Address	Maheshtala
Department	B.A. General
Date of Grievance	21.04.2022
Grievance in Brief	Request for correction of hazy photograph in Registration Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Atika Sahana
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.12.2022
Grievance in Brief	Request for correction of hazy photograph in Registration
	Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Rajashree Mondal
Address	Maheshtala
Department	B.A. General
Date of Grievance	14.12.2022
Grievance in Brief	Request for correction of Father's name in Registration
	Certificate

Redressal date	15.12.22
Nature of Redressal	Certificate corrected and issued to the grievant by the University





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Grievance fact sheet

Grievant Name	Siddharta Das
Address	Maheshtala
Department	B.A. General
Date of Grievance	21.02.2022
Grievance in Brief	Request for non-receipt of Graduation Certificate

Redressal date	12.03.22
Nature of Redressal	Certificate collected from University and issued to the grievant by
	the College





BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141
E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Bipul Sardar
Address	Maheshtala
Department	B.A. General
Date of Grievance	22-03-2023
Grievance in Brief	Request for Certificate regards to passing of examination in 2017.

Redressal date	22-03-2023
Nature of Redressal	Certificate issued to the grievant.





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E-mail: maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

Grievance fact sheet

Grievant Name	Subrata Karan
Address	Maheshtala
Department	B.A. General
Date of Grievance	23-03-2023
Grievance in Brief	Request for Certificate regards to passing of examination in
	2017.

Redressal date	23-03-2023
Nature of Redressal	Certificate issued to the grievant.



To, The Principal Maheshtala College

Pate: 07.12,2022.

Sig

Sceb: - Application for Correction of Photo in Registration Centificate

TIE

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Respected Madam, With due respect I beg to inform

you that, my name is Miradni Shekhas Mitra, I am a student of Makeshtala College, English

Honours Department, 5th Senester. I have a problem regarding my se Registration Centificate. My photo

in that Certificate is hazy.

Therefore, I kindly request you to please correct the photo in my Registration Certificate.

I will be forever be grateful to you.

Thanking you,

Yours Faithfulls, Himadri Shekhan Mitra The Principal Pheshtala College

Pate: 07.12,2022.

Sub:- Application for Correction of Photo in Registration Centificate

Respected Madan,

With due respect I beg to inform you that, my name is Ithinadri Shekhar Mitra, I am a student of Makeshtala College, English Honours Department, 5th serverter. I have a proplem regarding my re-Registration Centificate. My photo in that Certificate is hasy.

Therefore, I kindly request you to please correct the photo in my Registration Conlinicate. I will be forever be grateful to you.

Thanking you,

Yours Faithfully, Himadri Shekhan Mitra



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141 E-mall : maheshtalacollege@yahoo.com / principal.maheshtalacollege@gmall.com Call : 7439501363 (Office) / 6289482452

Website: www.maheshtalacollege.ac.in

Date:07.12.2022

To The Registrar University of Calcutta

Re: Photo Correction of Registration Certificate

Dear Sir,

Please find enclosed an application from Sri Himadri Sekhar Mitra, student of our college, bearing

Registration number 562-1111-0045-20 for necessary corrections from your end, please.

His Photograph needs to replaced and authenticated from your end.

I forward the application and documents for your kind consideration and necessary action at your earliest convenience.

Regards,

Dr Rumpa Das Principal

> Principal Maheshtala College

Encl: a/a



To Date
31/07/2021
The Principal of Maheshtale college. Kel Kata- 700 14.

Sub - My father Name Correction

SIT.

SIT.

FF TAKHARUL HASAN MOLLA

Slo. HBM ELAHIBAKSH MOLLA -

Roll-182 562-22-0043 Rogistration -

562 -1114-0347-18.

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EFTAKHA RULHASAN MOLLA

Roll- as.

Effakharul Hasan Molla,

Ph. 9074200151

Mahashtal, KOI-700 141

Das 14/12/22

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श्रामनीया,

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75817 017317 ATSI Female log A STATSONTAN 0150, Reg NO - 562-1211-0177-20 university

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RIVERTO, ONTONTO Registration certificate to

Date-21/9/2022

Jours faithfully Jasmine parin

Name-Jasmine parvir

14/12/22

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Amina Khalan

MAHESHTALA COLLEGE South 24 PGS 14/12/22 Principal Mam लाभाग डियाक स्थितिय तम कि लास्त्र 11NA KANAT भाषपूर्व लिखाय विवास विवासिका भग्नाकित सम्मात प्रवास entodalo collede sà 12:10 as litati alas mest Roll 212562-22-0025, Red No 562-1111-0233-21 GHB/10 Peg No. 9 Female 192 April Male (0 P21/15 1 STUSSE CHE DE CONTRA SOLO (NENDAD CHENDAD CHENDAD ONDAD ONDA

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Forwarded to Forwarde 701 CUlegistration dept. the poince pal, mokers, tala callage no harh tala. 24 parsaganes. (3). 14/12/22 Subi-correction of the gender, Sir, Mounts were marks megui waharas Ja, Origin So nodi Khartun. Dla. SK, Samin VILLAGR- JOMEN PUR. P.S- BUFREBUTER, DM- 21 paragonas. (e), Ralkata- 700137. CIONLA ONLINE SOUR SQUEDI, Commons, 23 year. B.A. Class. on sign and an areal on result (1606 employs register. Hen-y trood about som 21 SLY ON BY WOME ONE MALE ON FEMALE. cy ma Registation No-562-1111-NOODO- OMNO COLLAND REGISTIONhome MALE UPMON FEMALE ON OFF das literata outros veralostos u En Myorgu Sonali Khatun 66- sonali Khatun 5) 23/6/22

To C.V Registrate
for neces

Maheshtala College

Maheshtala, kol-141

C.V legistration section, for necessary action

Sub: Application for the correction of name in Registration Certificate.

Respected Madam,

Most respectfully, I would like to inform you that I am MUMIT HASEM BAPARI \$10-ZAKIR HOSSIN BAPARI, studying in B.A General first year with the Registration No. - General first year with the Registration No. - 562-1111-0429-21 at your college. My father's name in my Registration Certificate and Admit is spelled wrongly as ZAKIR HOSSAIN BAPARI which is incorrect. The correct spelling of my father's name is ZAKIR HOSSIN BAPARI.

Therefore, I request you to kindly look into the matter and correct the name on the Registration Certificate and Admit Card at the earliest. I am attaching a copy of my Identity proof for your kind attention.

Thanking you.

Date: 26/05/2022 1370559791 Yours faithfully, MUMH Hasem Bapaps Application for Photo upload to Registration eard

DHO POHO

Forwarded to C.V. Registration section for Ma Das 14/12/22

To Pouncipal,

LNY, complet condate sult, cosh, calls sult, complet condate sult, cosh, calls sult, cosh, calls sult, cosh, calls sult, cosh, cosh, sult, cosh, condition of sult, cosh, condition or sult, consistent condition consistent condition consistent condition condition sulf. Calls on sult, condition sulf, con

3165, Suhana Parbin 21/4/2022 6291435799

Suhana Panbin

Appricipation for Photo apload to Registration card. To the principal of Maheshlala Collage Ma Madam, Grama Fadro Tatora a 2 (25 amis OMOTO METAT COMMATA B. A Class 20 Second Semester 20 62597 1 Collage 2 cols son tout sour sie Agmit 3 Evens Per ES 252 565 our 1 505m Cellage a Registration Certificate rosso 27 Sty 1500 Scan 20000 2020 WYOUN 972 DI E inever orderne se sal (अग्राट (अग्राट अप्राट्स केरह कारा कि व्याए। 01099 Consta my 121 2019 35 200 200 200 200 CLL CASIO Couran varyo sudar 1 270- Mils Sahana Reg. NO-: 562-1215-0485-21 Afika Sahana

TO

The principal
Maheshtala college
Kolkata-700141

sub: Requasted for changing Registration cand.

Modom, M7 name is Rajashnee Mondal.

em-II sec-A, student Id-210006.

have a problem m7 Registration cond.

17 father name is SUBRATA MONDAL.

17 father mistake this SUBRAT MONDAL.

ut their mistake this SUBRAT MONDAL.

hequest to change it as soon as possible.

Your nespectfully Rojashnee Mondal.

Ph Number: 7980155975 Reg. No-: 562-1212-0298-21 The principal
Maheshtala college
KOLKata-700141

Sub: Requasted for changing Registration cand.

Madam,

MT name is Rajashnee Mondal.

Sem-II sec-A, student Id-210006.

Thave a problem my Registration cond.

My father name is Subrata Mondal.

But their mistake this Subrat Mondal.

I request to change it as soon as possible.

Your nespectfully Rojashnee Mondal

Ph Number: 7980155975 Reg. No-: 562-1212-0298-21

70 The Principal Mahashtala Collage Apita, plz. see. 20 21/2/23.

Principal
Maheshtala Cellege

Sub - B. A Part II (2+1) system Graduation centificate s nequer

My name is Siddharta Das. I am staying at Batanagar. I a was las complited B.A Part II (Three year general) examination year 2007 under (2+1) system. Name of the collage Maheshtala collage and university name Calcutta University. My Roll no (516-622-0031), Registration no (080639), session of 2003-04 negistration 2003-04.

Now the problem is i was visit Maheshkala Collage 1/12/2022 to collect my graduation certificate which i was not receive. So i talk to to the office but they. told me & calcutta university was not send my anaduation certificate. Then i talk to the University diploma section they told me calculta university send my graduation certificate to my collage and & my collage was not return back my certificate to calculta University and my collage I was not show any details 'of not receiving certificate.

So this is the status write now. So man i was feeling helpless and need your cooperation. I was also talk to you man in this matter and you told me that you need 7 to 10 days time to found out my certificate which is in your collage. My phone no is extificate which is in your collage. My phone no is 9830437443, 6290693445. Please inform me if when you four findowt my certificate.

Thanks and negards siddhanta Das Siddhanta Das 21/2/2023

certificate issued

The Principal. Maheshtala Gloge

- व्यांत्र क्षिम श्रांत्र भावमांत्र स्वक्ष्म भित्रकेल्क मान्यांत्र व्यावमा व्

Pole >> 8274907212

Dute-> 22-03-23

BIPUL Sondon

centificate issued, The Principal

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Subnote Korean. Date: 22/03/23 Mob! 8582992451

7998121038



Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

Notice

11.01.2023

This is to notify the students that an AWARENESS Programme of the Grievance Redressal Cell in collaboration with IQAC, Maheshtala College, will be held on 18th January 2023 in Room No. 25 from 3:00 PM.

All the 1st Year Students are requested to attend the programme.



Principal
Maheshtala College

(PRINCIPAL)



BUDGE BUDGE TRUNK ROAD, MAHESHTALA, KOLKATA - 700 141 E-mail: maheshtalacollege@yahoo.com/principal.maheshtalacollege@gmail.com
Call: 6289482452

Website: www.maheshtalacollege.ac.in

GRIEVANCE REDRESSAL CELL

An AWARENESS programme of the Grievance Redressal Cell of Maheshtala College has been organised in collaboration with IQAC, Maheshtala College, today (18th January 2023) in



Room No. 25 from 3:00 p.m. Students who enrolled in 1st Year has attended the programme. They were briefed about the Mechanisms of the Grievance Redressal Cell by the Principal and the Committee members. They were further told to register their grievances in writing with requisite documents to the College Office or the Committee members. They were also told that they can email their grievances along with scanned documents to the email: grc@maheshtalacollege.ac.in.

