

**Maheshtala College, B.B.T. Road, Kolkata**  
**Students' Feedback and Student's Satisfaction Survey: 2018-19**

Sl. No.	SSS Questions	Student's Responses in %				
		Excellent	Very Good	Good	Average	Poor
1	The administrative staffs of the college are co-operative and helpful.	60.49	34.57	4.94	0.00	0.00
2	The library resources are helpful.	51.85	43.21	4.94	0.00	0.00
3	The library is equipped with online e-resources.	35.80	49.38	11.11	3.70	0.00
4	Internet facility made available to students is good.	40.74	41.98	8.64	4.94	3.70
5	Laboratories are well equipped.	43.21	49.38	3.70	2.47	1.23
6	Transparency is followed in displaying the results.	45.68	50.62	2.47	1.23	0.00
7	Separate common rooms for girls and boys are available.	39.51	44.44	3.70	9.88	2.47
8	Toilets/ washrooms are clean and properly maintained.	56.79	34.57	6.17	2.47	0.00
9	The classrooms are clean and well maintained.	49.38	46.91	2.47	1.23	0.00
10	The campus is green and eco-friendly.	49.38	40.74	6.17	3.70	0.00
11	Clean drinking water is available in the college campus.	59.26	40.74	0.00	0.00	0.00
12	a special facility is made available to the physically challenges persons	41.98	46.91	4.94	6.17	0.00
13	students' grievances are readdressed / problems are solved well in time	39.51	51.85	2.47	6.17	0.00
14	The functioning of the placement cell in the college is satisfactory	28.40	60.49	3.70	7.41	0.00
15	The teachers' attitude towards the students is friendly and helpful:	76.60	23.40	0.00	0.00	0.00
16	Attendance record of the students is maintained by the teachers:	59.57	40.43	0.00	0.00	0.00
17	The teacher's guide the students for overall personality development of the students.	61.70	34.04	4.26	0.00	0.00
18	Applicability/ relevance to real life situations	51.79	29.63	2.47	1.23	0.00
19	Depth of the course content	55.36	28.40	2.47	0.00	0.00
20	Extent of covered in the class	44.64	34.57	2.47	1.23	0.00
21	Extent of effort required by students	53.57	30.86	1.23	0.00	0.00
22	Interdisciplinary values	57.14	23.46	3.70	1.23	1.23
23	Does your syllabus have interdisciplinary relevance?	45.68	23.46	0.00	0.00	0.00
24	Transparency in admission procedure:	52.63	7.41	3.60	0.00	0.00
25	Infrastructure facilities:	31.58	11.11	4.94	0.00	0.00
26	Work culture observed by you & your ward:	36.84	6.17	7.41	1.23	0.00
27	Library facilities:	31.58	9.88	3.70	2.47	0.00
28	Motivation to develop interest in the sports for national, university game.	45.45	3.70	3.70	0.00	0.00
29	Regularity in taking practice	45.45	2.47	4.94	0.00	0.00
30	skills in explaining difficulties	36.36	4.94	3.70	0.00	0.00

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